

( 4 )

- (d) Analyse the role and functions of village knowledge centre.
- (e) Explain the role of information and communication technology in women empowerment.
- (f) Highlight the information and communication technology application in agriculture.

Group—D

4. Answer any *two* questions each within 300 words :  $15 \times 2 = 30$

- (a) Explain the role of information and communication technology in Rural Development.
- (b) "Information and communication play a crucial role in delivering citizen services." Comment.
- (c) Discuss the different issues and changes to the implementation of ICT in governance.

★ ★ ★

Total No. of Questions : 4]

[Total No. of Printed Pages : 4

Course Code  
MPA – 07

**Term End Examination - December, 2019**

E-GOVERNANCE

Master of Arts in Public Administration (MAPA)

Time : 3 hours

Full Marks : 100

The figures in the right-hand margin indicate marks

Answer **all** Groups as directed

Group—A

1. Answer *all* the questions, each within 1 word :  $1 \times 10 = 10$

- (a) In the acronym 'SMART' the letter 'A' Stand for \_\_\_\_\_.
- (b) The system that facilitate, expand or enhance a manager's ability to work with one more kind of knowledge are called \_\_\_\_\_.
- (c) An exploratory information seeking strategy that depends upon serenity is called \_\_\_\_\_.

( 2 )

- (d) Which Schedule of the Constitution, added to Constitution B the 73rd Amendment Act – list out 29 subjects to be transferred to Panchayat Raj bodies?
- (e) The Ministry of Railways established the Centre for Railway Information System (DRIS) in the year \_\_\_\_\_.
- (f) What does VLE stand for?
- (g) The process of buying, selling or exchanging products, services and information via computer network is called \_\_\_\_\_.
- (h) The Right to Information Act, 2005 come into force on \_\_\_\_\_.
- (i) Which section of the Right to Information Act deals with Central Information?
- (j) A private network provider that leases communication lines to its subscribers is \_\_\_\_\_.

( 3 )

Group—B

2. Answer any *four* questions each within 100 words : 5×4=20
- (a) Electronic Market
- (b) Local Area Network
- (c) Computer Hardware
- (d) Intranet Commerce
- (e) National Train Inquiry System
- (f) Alpha Migration.

Group—C

3. Answer any *four* questions each within 200 words : 10×4=40
- (a) Explain the different E-Governance Models.
- (b) What is organizational culture? Explain.
- (c) What is E-Commerce? Discuss the different advantages and limitations of E-Commerce.