

TERM END EXAMINATION -JUNE, 2019

Master of Commerce (MCOM)

**Course Code
MCO-1**

Organisation Theory and Behaviour

Time-03 Hours

Full Marks-100

(Answer any five questions form Group-A, any four questions from Group - 'B', any four Questions from Group - 'C' and any two questions from Group - 'D')

Group 'A'

Q. No. 1 (Answer any five questions each within 50 words)

Marks: 2 × 5= 10

Explain the following Terms

- a) Stimulus
- b) Perception
- c) Attitude
- d) Value
- e) Job-Satisfaction
- f) Culture
- g) Organisation
- h) Group Dynamics

Group 'B'

Q. No. 2 (Answer any four questions each within 100 words)

Marks: 5 × 4= 20

- a) What is Psychoanalytic Theory?
- b) What are the Functions of Leadership?
- c) What is 'Grape-Vine'? How important it is in Organisation?
- d) Explain the Model of group development Process?
- e) What are the internal forces of Change? Explain.
- f) What are the Characteristics of Teams?

Group 'C'

Q. No. 3 (Answer any four questions, each within 200 words)

Marks: 10 × 4= 40

- a) Explain Maslow's Need hierarchy Theory?
- b) What Principles one should keep in mind while choosing an Organisation Structure?
- c) Describe the contributions of Various theories of Organisation to Organisational Behaviour?
- d) Explain the Managerial Grid and classifications of Managers as propounded by Blake and Mouton.
- e) What is Stress? What are the main factors influencing stress?
- f) Describe the various indicators of Organisational Effectiveness?

Group 'D'

Q. No. 4 (Answer any two questions, each within 300 words)

Marks: 15 × 2= 30

- a) What is Conflict? Explain Process and levels of Conflict?
- b) Describe various ways and means to manage Organisational Changes.
- c) What do you understand by Organisational Behaviour? Explain the major factors that influence Organisational Behaviour.

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