Term End Examination – December, 2017 Program Title: Diploma in Management

Course Title: Understanding of Business and its Environment

Course Code: DIM-01 (Session 2016-17)

Time -3 hours Full Marks -100

Answer any four questions from Group – 'A', any two questions from Group – 'B' and any three questions from Group –'C'.

Group - 'A'

(Answer any four questions each within 100 words)

Q.No.1: Write short notes on:

Marks: $5\times4=20$

- (a) Define business as an enterprising entity.
- (b) Distinguish between goods and services.
- (c) What are business skills?
- (d) What do you mean by business environment?
- (e) Define the term 'customer'.
- (f) What are the types of society?
- (g) Who is an entrepreneur in business circle?

Group - 'B'

(Answer any two questions each within 250 words)

Q.No.2

Marks: 10×2=20

- (a) Compare and contrast business and society.
- (b) Describe briefly about business ethics.
- (c) What are the characteristics of a society?
- (d) Mention the key business skills.
- (e) Explain the dynamic environment of business.

Group -'C'

(Answer any three questions each within 500 words)

Marks: 20×3=60

Q.No.3	What are the main objectives and principles of CSR?
Q.No.4	How can the modern business overcome challenges of globalization?.
Q.No.5	Discuss the advantages of new technology in business.
Q.No.6	What are the expectations of societies from business organizations?
Q.No.7	Discuss the inseparable relationships between business and society.
Q.No.8	Illustrate the various types of business environment