

Term End Examination – December, 2017
Program Title: Diploma in Management
Managing Human Resources
Course Code: DIM-03
(Session -2016-17)

Full Mark : 100
Time : 3hrs

Answer any four questions from Group –‘A’, any two questions from Group –‘B’ and any three questions from Group –‘C’.

GROUP A

Answer the questions in about 100 words. Answer any 4 questions. (4x5 marks)

1. What do you understand by Human Resource Management?
2. What is job description? How is it different from job specification?
3. Define Recruitment. Give examples.
4. What is performance appraisal?
5. Define training. How is it different from development?
6. What are wages? What are its types?

GROUP B

Answer the questions in about 250 words. Answer any 2 questions. (2x10 marks)

7. Explain the modern methods of Performance Appraisal with suitable examples.
8. What is off-the-job training? Discuss the methods.
9. What is employee participation? How can it be achieved?
10. Elucidate various learning theories? Discuss any three of them.
11. What is compensation? What are the statutory norms for compensation in India?

GROUP C

Answer the questions in about 500 words. Answer any 3 questions. (3x20 marks)

12. Explain Employee Empowerment. Discuss its advantages and disadvantages.
 13. Why is socialization important? Enumerate and discuss the stages of socialization.
 14. “Personality cannot be changed.” Do you agree? Discuss in the light of the personality theories you have studied.
 15. Discuss the need and importance of WPM.
 16. Write short notes on any two:
 - a) Attitude and Perception
 - b) Group dynamics
 - c) OD intervention
 - d) Job evaluation
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