

Term End Examination – December, 2017
Program Title: Diploma in Office Management
Course Title: Information Technology for Management
Course Code: DOM-03
(Session 2017-18)

Time – 3 hours

Full Marks – 100

Answer any four questions from Group –‘A’, any two questions from Group –‘B’ and any three questions from Group –‘C’.

Group ‘A’
(Answer any 4 questions within 100 words)

Q. No. 1

Mark: 5x4=20

- a) What are the broad applications of modern computer?
- b) Write the function of RAM in a digital computer?
- c) Write a procedure to create and save a new MS PowerPoint.
- d) Explain the classifications of software used in a computer.
- e) What do you mean by system? Why information systems are needed?
- f) What is the procedure of formatting a text in MS-Word?
- g) Define table, row, column and cell in MS-Excel.

Group ‘B’
(Answer any 2 questions within 250 words)

Q. No. 2

Mark: 10x2=20

- a) Explain the functions of an operating system.
- b) What do you mean by chart? Explain various types of charts in MS Excel.
- c) What are the basic advantages maintaining an MIS?
- d) Write the steps to delete, rename, hide, and copy a file in a folder.
- e) How an information system supports business organizations.

Group ‘C’
(Answer any 3 questions within 500 words)

Mark: 20x3=60

Q. No. 3 Discuss about different types of devices used in a computer.

Q. No. 4 Discuss the scope and importance of Management Information System.

Q. No. 5 Write the important applications of MS PowerPoint.

Q. No. 6 Highlight the benefits of management information systems. Also point out the limitations of MIS

Q. No. 7 Explain how does information system supporting to different levels of management?

Q. No. 8 Discuss the features and functions of MS-Word in brief.
