

Term End Examination – June, 2017
Program Title: Diploma in Management
Course Title: Introduction to Human Resource Management
Course Code: DIM-2
Session: 2015-16

Time – 3 hours

Full Mark – 100

**Answer any four questions from Group –‘A’, any two questions from Group –‘B’
and any three questions from Group –‘C’.**

Group ‘A’

(Answer any four questions each within 100 words)

Q. No. 1

Marks: 5 X 4=20

- (a) What is Human Resource Management?
- (b) Define Organizational Behaviour.
- (c) What is the importance of manpower planning in an organisation?
- (d) What is a ‘team’? How is it different from a ‘group’?
- (e) Define ‘employee empowerment’.
- (f) Differentiate between job analysis and job evaluation.
- (g) What do you mean by performance appraisal?

Group ‘B’

(Answer any two questions each within 250 words)

Q. No. 2

Marks: 10 X 2=20

- (a) What are job description and job specification? How are they used in a recruitment process?
- (b) Why is manpower planning considered to be important in an organization?
- (c) Explain the methods used for training employees in an organisation.
- (d) Discuss the objectives of compensation management.
- (e) What is socialization process? How is it carried out in organizations?

Group ‘C’

(Answer any three questions each within 500 words)

Marks: 20 X 3=60

Q.No.3 Explain the nature and scope of human resource management.

Q.No.4 Discuss the role of individual and group behaviour in achieving organizational goals.

Q. No.5 Examine the role of human resource manager in organizations.

Q. No. 6 What are the different methods of selection? Explain with examples.

Q. No. 7 Discuss different methods of appraising employees in an organisation.

Q. No. 8 Define Industrial Relations. Explain the necessary conditions for maintaining good industrial relations for an organisation.